### **Communications Committee**

CSC 2020 Report and Goals Report, submitted by; Kaga, Chairperson Communications Committee July 2020

Hello my CoDA Family,

2020 has been a classic CoDA service committee's worst nightmare come true. The Covid tension is real and unrelenting. The pandemic has abruptly changed everything from the way it was to the way it is. CoDA meetings and members have a new CoDA normal! Virtual audio visual meeting technology has catapulted the world of CoDA support meetings into a new virtual reality.

The Communications Committee has also been turned upside down and then right sized several times throughout this pandemic. One thing for sure that has not changed, is the tireless international service coda.org provides worldwide. The Communications Committee wants to say, Thank you, good to see/hear and feel all the CoDA Delegates and observers attending CSC2020, Welcome! Also a special shout out to the other (11) International Coda.org standing committees. Thank you for your dedicated service. Another thank you to the fellowship administrative service workers, what a great job you do. And last but not least, thank you CoDA Board, and Core Board members for your unwavering leadership, accountability and tireless service. You are all loved and appreciated.

### **CommCom Report**

The 2nd quarter of 2020 has been focused on growing our membership to accommodate the service work load. More service members is the key to less burnout and improved service rotation. The committee welcomed 3 new committee members in June. The email team answered approximately 335 emails and C-phone received an average of 40 messages per month with a high of 240 total the 1st qtr. The 2nd qtr. numbers reflect the period: April 1, through June 30, 2020.

The committee anticipates an increase in information inquiries in the near future and wants to insure emails and phone calls can be processed properly. Communication has had its share of frustrations and temporary blocks. First dealing with technical issues that hindered efficient phone/email operations. Then, the Covid-19 pandemic that closed the world down! We thank our committee members for all they have done and are doing to meet fellowship CoDA information requests.

This CSC 2020, the Communications Committee is presenting a CSC motion to form an audio visual media work group. If passed it will provide new innovative options to carry the CoDA message around the world. It will also create more member service opportunities. The committee humbly asks for the help of all 2020 CSC delegates. Please support Communications with your vote as we seek to carry the CoDA message to more codependents than ever before. The CommCom is looking forward to working directly with the CoDA board, world standing committees, voting entities and most importantly skilled CoDA members wishing to do service. Thank you.

We need your service! Please send an email to info@coda.org requesting an application.

### **Committee Goals**

- 1. Learn how to access MS Office 360 software and teach others.
- 2. Planning Design: AVM work group.
- 3. Write coda email team guidelines/service criteria.
- 4. Update Coda phone guidelines to match prevailing system technology in use.
- 5. Tweek minor detail corrections in mission statement and policy and procedures manual.
- 6. Invite/train new coda members into International world service.
- 7. Seek and Implement new user friendly tech email and phone messaging.

### 2020 Communications Committee: comm@coda.org

- Kaga G. Virginia, Chair, and Interim CET coordinator
- Jeanne B: Tennessee, Co-chair and C phone coordinator
- Jennifer H. Illinois, C phone trainee
- Ann P. California, CET and C phone
- Sasha O. California, CET
- Mary I. North Carolina, Member at large
- James K. Pennsylvania, Member at large

### Designated permanent sub work groups

- 1.CoDA Phone (Cphone) cphone@coda.org
- 2.CoDA Email Team (CET) info@coda.org

# THINK... CODA... RECOVERY

Join the <a href="mailto:info@coda.org">info@coda.org</a> teams

The Communications Committee

CODEPENDENTS ANONYMOUS

# COMMUNICATIONS COMMITTEE SERVICE

We are inviting

all skilled CoDA members to service.

Help support codependents all over the world.

## We need your service

to answer emails or phone messages

a few hours each day in coda service?

If it feels like a yes?

Please request a CommCom service application from <a href="mailto:info@coda.org">info@coda.org</a> Thank you and be safe